Kelli - So using Google effectively in their practices over the years, and I didn't think much about it at the time. It was just one of those small moments in a lesson that you know you have a thousand of. But years later, I actually had individuals coming back from that lesson telling me that they still use those skills. They still remember me telling them "How to do this" and what's the best way to research effectively.

And it reminds you that someone's listening. They are paying attention even if you don't always feel it, and someone is generally learning from the advice that you're giving them over the years.